

Corporate Plan Quarterly PI Report Homes

Quarterly report for 2016-2017
Arranged by Aims
Filtered by Aim: Priorities Homes
For MDDC - Services

Key to Performance Status:

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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* indicates that an entity is linked to the Aim by its parent Service

Corporate Plan Quarterly PI Report Homes

Priorities: Homes

Aims: Build more council houses

Performance Indicators									
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
<u>Build Council Houses</u>		14	30	0				Nick Sanderson	(Quarter 1) 4 Houses to be built by 31st December 2016, in Birchen Lane. Remainder of the 30 to be built by the end of Quarter 4. (NS)

Aims: Facilitate the housing growth that Mid Devon needs, including affordable housing

Performance Indicators									
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
<u>Deliver 15 homes per year by bringing Empty Houses into use</u>	1 (1/4)	8	15	2				Simon Newcombe, Tanya Wenham	
<u>Number of affordable homes delivered (gross)</u>	0 (1/4)	27	80	16				Angela Haigh	(Quarter 1) Quarter one saw 16 new units of affordable housing being provided at two different sites. The Willand scheme has now been completed and works are well underway at the Farleigh Meadows site in Tiverton. (NS)

Aims: Other

Performance Indicators									
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
<u>Local Plan</u>	n/a	n/a		n/a	n/a	n/a		Jenny	

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Performance Indicators									
Title	Prev Year (Period)	Prev Year End	Annual Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act	Head of Service / Manager	Officer Notes
<u>Review</u>								Clifford	
<u>Number of Successful Homelessness Prevention Cases</u>	68 (1/4)	295		70				Angela Haigh	
<u>% Decent Council Homes</u>	99.28% (4/12)	100.00%	100.0%	100.0%				Angela Haigh, Nick Sanderson	
<u>% Properties With a Valid Gas Safety Certificate</u>	99.77% (4/12)	99.86%	100.0%	99.9%				Angela Haigh	(June) Property 1 – Housing Tenancy seeking outright possession. Abandoned property with an internal gas meter. Contractor unable to access and cap meter. This property will remain as expired until MDDC are legally able to enter the property, which could be as long as three months. Property 2 – Tenant uncommunicative until the legal stage. Appointment now arranged for 03/07/2016 (WD)
<u>Rent Collected as a Proportion of Rent Owed</u>	98.03% (4/12)	99.74%	100.0%	97.3%				Angela Haigh	(June) Although outside target, performance compares favourably with that of last year in June. It should be noted that we now have a small number of tenants in receipt of Universal Credit,

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									which is paid in arrears direct to the claimant, and this number will increase. We anticipate that this will have an increasing impact upon performance. (CF)
<u>Rent Arrears as a Proportion of Annual Rent Debit</u>	0.94% (3/12)	0.66%	1.0%	1.0%				Angela Haigh	(June) Performance relating to this indicator remains in the top quartile. The Neighbourhood teams give priority to income collection and understand the importance of early intervention, liaising with other agencies, as appropriate and taking action as necessary in accordance with policies and procedures in order to ensure that the situation does not deteriorate. (CF)
<u>Dwelling rent lost due to voids</u>	0.71% (4/12)	0.75%	no target - for information only	0.7%				Angela Haigh	
<u>Average Days to Re-Let Local Authority Housing</u>	15.0days (4/12)	16.3days	16.0days	17.2days				Claire Fry, Nick Sanderson	(June) With a limited resource split across the two void types, 18 standard voids and a spend of over £40,000 for the month on major voids, the team

